Complaints-Broking & DP			ANNEXURE-B			
Data for Month Ending Oct-2026						
SR NO	Received from	Carried Forward Previous Year Form	Received During The Year	Total Pending	Resolved	Pending at the end of the year
1	DirectlyfromInvestors	6	25	9	16	15
2	SEBI(SCORES)	0	10	1	10	1
3	Depositories	0	24	0	23	0
4	OtherSources(ifany)	0	0	0	0	0
5	GrandTotal	6	59	10	49	16
Average resolution time is the sum total of time taken to resolve each complaint in days						
in the current month divided by total number of complaints resolved in the current month.						
Trend of monthly disposal of						
SR NO	Month	Carried forward from previous month	Received	Resolved	Pending	
1	May-21	0	0	0	0	
2	Jun-21	0	2	2	0	
3	Jul-21	0	1	1	0	
4	Aug-21	0	0	0	0	
5	Sep-21	0	1	1	0	
6	Oct-21	0	0	0	0	
7	Nov-21	0	2	1	0	
8	Dec-21	1	1	1	1	
9	Jan-22	0	1	1	0	
10	Feb-22	0	0	0	0	
11	Mar-22	0	0	0	0	
12	Apr-22	0	1	1	0	
13	May-22	0	2	2	0	
14	Jun-22	0	0	0	0	
15	Jul-22	0	0	0	0	
16	Aug-22	0	2	2	0	
17	Sep-22	0	2	2	0	
18	Oct-22	0	1	2	0	
19	Nov-22	0	4	4	0	
20	Dec-22	0	3	3	0	
21	Jan-23	0	2	2	0	
22	Feb-23	0	1	1	0	
23	Mar-23	0	0	0	0	
24	Apr-23	0	1	0	0	
25	May-23	1	1	0	1	
26	Jun-23	1	2	0	1	
27	Jul-23	0	0	0	2	
28	Aug-23	0	0	0	0	
29	Sep-23	0	2	0	0	
30	Oct-23	0	2	0	0	
31	Nov-23	0	0	0	0	
32	Dec-23	0	1	0	0	
33	Jan-24	0	6	0	0	
34	Feb-24	0	6	0	0	
35	Mar-24	0	11	0	4	
36	Apr-24	4	7	0	1	
37	May-24	1	11	10	1	
38	Jun-24	1	1	2	0	
39	Jul-24	0	2	2	0	
40	Aug-24	0	0	0	0	
41	Sep-24	0	3	3	0	
42	Oct-24	0	1	1	0	
43	Nov-24	0	7	7	0	
44	Dec-24	0	4	4	0	
45	Jan-25	0	3	3	0	
46	Feb-25	0	2	2	0	
47	Mar-25	0	1	1	0	
48	Apr-25	0	1	1	0	
49	May-25	0	1	1	0	
50	Jun-25	0	6	1	5	
51	Jul-25	0	8	0	0	
52	Aug-25	0	3	0	0	
53	Sep-25	0	5	0	0	
54	Oct-25	0	4	0	0	
55	Nov-25	0	2	0	0	

56	Dec-25	0	5	0	0	
57	Jan-26	0	5	0	0	
58	Feb-26	0	22	0	0	
59	Mar-26	0	16	0	0	
60	Apr-26	0	1	1	0	
61	May-26	0	0	0	0	
62	Jun-26	0	5	5	0	
63	Jul-26	0	1	1	0	
64	Aug-26	0	2	2	0	
65	Sep-26	0	0	0	0	
65	Oct-26	0	2	2	0	
	Grand Total	9	189	75	16	
Inclusive of complaints of previous months resolved in the current						
Inclusive of complaint spending as on the last day of the month.						
Trend of annual disposal of complaints						

SR NO	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the ending of the year	
1	2017-18	0	399	398	1	
2	2018-19	1	217	203	14	
3	2019-20	14	124	99	25	
4	2020-21	25	16	15	1	
5	2021-22	1	10	9	1	
6	2022-23	1	18	18	0	
7	2023-24	0	6	3	3	
	Grand Total	42	790	745	45	