

Complaints–Broking&DP				ANNEXURE-B			
DataforMonthendingApr-2025							
Sr. No.	Receivedfrom	Carriedforwardfromprevious Year	Receivedduringtheyear	TotalPending		Resolved*	Pendingattheendoftheyear* *
1	DirectlyfromInvestors	6	25	9		16	15
2	SEBI(SCORES)	0	10	1		10	1
3	Depositories	0	24	0		23	0
4	OtherSources(ifany)	0	0	0		0	0
	GrandTotal	6	59	10		49	16
AverageResolutiontimeisthesumtotaloftimetakentoresolveeachcomplaintindays, inthecurrentmonthdividedbytotalnumberofcomplaintsresolvedinthecurrentmonth.							
Trendofmonthlydisposalof							
Sr. No.	Month	Carriedforwardfromprevious month	Received	Resolved *		Pending**	
1	Apr-21	0	2	2		0	
2	May-21	0	0	0		0	
3	Jun-21	0	2	2		0	
4	Jul-21	0	1	1		0	
5	Aug-21	0	0	0		0	
6	Sep-21	0	1	1		0	
7	Oct-21	0	0	0		0	
8	Nov-21	0	2	1		1	
9	Dec-21	1	1	1		0	
10	Jan-22	0	1	1		0	
11	Feb-22	0	0	0		0	
12	Mar-22	0	0	0		0	
13	Apr-22	0	1	1		0	
14	May-22	0	2	2		0	
15	Jun-22	0	0	0		0	
16	Jul-22	0	0	0		0	
17	Aug-22	0	2	2		0	
18	Sept22	0	2	2		0	
19	Oct-22	0	1	2		0	
20	Nov-22	0	4	4		0	
21	Dec-22	0	3	3		0	
22	Jan-23	0	2	2		0	
23	Feb-23	0	1	1		0	
24	Mar-23	0	0	0		0	
25	Apr-23	0	1	0		1	
26	May-23	1	1	1		1	
27	Jun-23	1	2	0		2	
28	Jul-23	0	0	0		0	
29	Aug-23	0	0	0		0	
30	Sep-23	0	2	2		0	
31	Oct-23	0	2	2		0	
32	Nov-23	0	0	0		0	
33	Dec-23	0	1	1		0	
34	Jan24	0	6	6		0	
35	Feb24	0	6	6		0	
36	Mar24	0	11	7		4	
37	April24	4	7	10		1	
38	May24	1	11	10		1	
39	Jun24	1	1	2		0	
40	July24	0	2	2		0	
41	Aug24	0	0	0		0	
42	Sep24	0	3	3		0	
43	Oct24	0	1	1		0	
44	Nov24	0	7	7		0	
45	Dec24	0	4	4		0	
46	Jan25	0	3	3		0	
47	Feb25	0	2	2		0	

48	Mar25	0	1	1	0	
49	Apr25	0	1	1	0	
	GrandTotal	9	103	100	11	
*Inclusiveofcomplaintsofpreviousmonthsresolvedinthecurrent						
**Inclusiveofcomplaintspendingasonthelastdayofthemonth.						
Trendofannualdisposalofcomplaints						

Sr. No.	Year	Carriedforwardfrompreviousyear	Receivedduringtheyear	Resolvedduringtheyear	Pendingattheendoftheyear	
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1	2017-18	0	399	398	1	
2	2018-19	1	217	203	14	
3	2019-20	14	124	99	25	
4	2020-21	25	16	15	1	

5	2021-22	1	10	9	1	
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6	2022-23	1	18	18		0	
7	2023-24	0	6	3		3	

	GrandTotal	42	790	745	45	
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