

Complaints–Broking&DP				ANNEXURE-B		
DataforMonthendingJune-2025						
Sr No	Receivedfrom	Carriedforwardfromprevious Year	Receivedduringtheyear	TotalPending	Resolved*	Pendingattheendofthe year* *
1	DirectlyfromInvestors	6	25	9	16	15
2	SEBI(SCORES)	0	10	1	10	1
3	Depositories	0	24	0	23	0
4	OtherSources(ifany)	0	0	0	0	0
	GrandTotal	7	59	10	49	16
AverageResolutiontimeisthesumtotaloftimetakentoresolveeachcomplaintindays, inthecurrentmonthdividedbytotalnumberofcomplaintsresolvedinthecurrentmonth.						
Trendofmonthlydisposalof						
Sr No	Month	Carriedforwardfromprevious month	Received	Resolved *	Pending**	
1	Apr-21	0	2	2	0	
2	May-21	0	0	0	0	
3	Jun-21	0	2	2	0	
4	Jul-21	0	1	1	0	
5	Aug-21	0	0	0	0	
6	Sep-21	0	1	1	0	
7	Oct-21	0	0	0	0	
8	Nov-21	0	2	1	1	
9	Dec-21	1	1	1	0	
10	Jan-22	0	1	1	0	
11	Feb-22	0	0	0	0	
12	Mar-22	0	0	0	0	
13	Apr-22	0	1	1	0	
14	May-22	0	2	2	0	
15	Jun-22	0	0	0	0	
16	Jul-22	0	0	0	0	
17	Aug-22	0	2	2	0	
18	Sept-22	0	2	2	0	
19	Oct-22	0	1	2	0	
20	Nov-22	0	4	4	0	
21	Dec-22	0	3	3	0	
22	Jan-23	0	2	2	0	
23	Feb-23	0	1	1	0	
24	Mar-23	0	0	0	0	
25	Apr-23	0	1	0	1	
26	May-23	1	1	1	1	
27	Jun-23	1	2	0	2	
28	Jul-23	0	0	0	0	
29	Aug-23	0	0	0	0	
30	Sep-23	0	2	2	0	
31	Oct-23	0	2	2	0	
32	Nov-23	0	0	0	0	
33	Dec-23	0	1	1	0	
34	Jan-24	0	6	6	0	
35	Feb-24	0	6	6	0	
36	Mar-24	0	11	7	4	
37	April-24	4	7	10	1	
38	May-24	1	11	10	1	
39	Jun-24	1	1	2	0	
40	July-24	0	2	2	0	
41	Aug-24	0	0	0	0	
42	Sep-24	0	3	3	0	
43	Oct-24	0	1	1	0	
44	Nov-24	0	7	7	0	
45	Dec-24	0	4	4	0	
46	Jan-25	0	3	3	0	
47	Feb-25	0	2	2	0	

48	Mar25	0	1	1	0	
49	Apr25	0	1	1	0	
50	May25	0	1	1	0	
51	June25	0	(5+1) = 6	1	5	
	GrandTotal	9	110	102	16	
*Inclusiveofcomplaintsofpreviousmonthsresolvedinthecurrent						
**Inclusiveofcomplaintspendingasonthelastdayofthemonth.						
Trendofannualdisposalofcomplaints						

Sr No	Year	Carriedforwardfrompreviousyear	Receivedduringthe year	Resolvedduringtheyear	Pendingattheendof theyear	
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1	2017-18	0	399	398	1	
2	2018-19	1	217	203	14	
3	2019-20	14	124	99	25	
4	2020-21	25	16	15	1	

5	2021-22	1	10	9	1	
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0	2022-23	1	18	18		0	
7	2023-24	0	6	3		3	

	GrandTotal	42	790	745	45	
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